

# Specific Service Privacy Statement for data collected via European Hydrogen Observatory platform

This privacy statement explains how the Clean Hydrogen Joint Undertaking (hereinafter referred to as: “Clean Hydrogen JU”) uses any information you give to us while contacting us from the European Hydrogen Observatory platform (EHO) and how we protect your privacy.

## 1. Context and controller

As a user of the EHO, you are able to contact to request more information on any of the datastreams presented and to provide information and data into the service. You are also offered the opportunity to provide feedback on the EHO itself. This is enabled by inputting information into the online form or by emailing directly. When undertaking these functions, your personal data will be collected and further processed for the purposes detailed below under point 2.2.

The relevant processing operation is under the responsibility of the Executive Director of the Clean Hydrogen JU, acting as the Controller.

As this service collects and further processes personal data, ‘Regulation (EU) 2018/1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data, and repealing Regulation (EC) No 45/2001 and Decision No 1247/2002/EC’ applies.

## 2. What personal information do we collect, for what purpose, on which legal ground and through which technical means?

### 2.1 Types of personal data

The personal data collected and further processed by the Clean Hydrogen JU in relation to the online services are data necessary for the organisation and management of communication activities:

- First name\*
- Last name\*
- Professional e-mail address\*

(\* Replies to these questions are mandatory since all information requested is necessary for registration. In case of a no reply, the registration to the online service will not be carried out.)

### 2.2 Purpose of the processing of personal data

The purposes of the processing of personal data in the context of the Clean Hydrogen JU platform are two-fold:

- i. Providing answers to questions or providing feedback.
- ii. Creating a database of subscribers with contact details (e-mail address) for future communications and sending information about different initiatives

### 2.3. Technical means

Requests are generally made via the contact page of the Clean Hydrogen JU observatory ([clean-hydrogen.europa.eu/about-us](https://clean-hydrogen.europa.eu/about-us)), although they may also be made by email ([fchprojects@clean-hydrogen.europa.eu](mailto:fchprojects@clean-hydrogen.europa.eu)) and post (Avenue de la Toison d'Or 56-60 BE-1060 Brussels). Replies, and any disclosed documents, are generally provided in electronic format, via email, although they may be provided by post where necessary.

#### *2.4 Lawfulness of the processing of personal data*

The Clean Hydrogen JU was established on 19 November 2021, as a successor of the Fuel Cells and Hydrogen 2 Joint Undertaking, in accordance with Council Regulation (EU) 2021/2085. The tasks of the Clean Hydrogen JU include a mandate to engage in information, communication, publicity, exploitation, and dissemination activities, as outlined in Article 5, 2.(k) of Council Regulation (EU) 2021/2085.

The lawfulness of the data processing is ensured through compliance with Article 5(1)(a) of Regulation 2018/1725, which stipulates that processing is necessary for the performance of tasks carried out in the public interest or in the exercise of official authority vested in the Union institution or body. As mandated by Article 5(2) of the same Regulation, the foundation for these processing activities is established in Union law.

As for the creation of a database of subscribers and sending information about different initiatives, the processing of personal data is based on consent of data subjects. Therefore, lawfulness is ensured by compliance with Articles 5(1)(d) and 7 of Regulation 2018/ 1725.

### **3. Who has access to your information and to whom is it disclosed?**

For the purposes detailed under point 2.2 access to your personal data is given to the following persons:

- Internally authorized staff of the Clean Hydrogen JU
- Internally authorized staff of Clean Hydrogen JU contractors in charge of executing activities.

### **4. How long do we keep your data?**

All personal data will be kept for a general retention period of five years, counting from the date of reception. This extended retention period is necessary to ensure that we can provide you with uninterrupted support, respond to your questions, gather valuable feedback, and keep you informed through timely communications.

The information collected by the Clean Hydrogen JU will only be used for the purposes specified in our Privacy Statement and won't be shared with third parties without your consent.

### **5. How do we protect and safeguard your information?**

The (personal) data collected is stored on the servers of the Clean Hydrogen JU's Contractor implementing the European Hydrogen Observatory. The Controller and its contractors have established the necessary guarantees to implement appropriate technical and organizational measures in such a manner that data processing needed for the completion of the European Hydrogen Observatory contract will meet the existing regulatory requirements.

All personal data processed by the Clean Hydrogen JU or its contractors are kept on restricted (see point 3), password and ID-protected servers, available only to staff, on a need-to-know and need-to-

do basis. Physical access to the premises of the Clean Hydrogen JU is protected and restricted to authorised personnel.

## 6. What are your rights regarding your personal data?

You have the right of access to your personal data and to relevant information concerning how we use it. You have the right to rectify your personal data. Under certain conditions, you have the right to ask that we delete your personal data or restrict its use.

Additionally, you have the right to object to our processing of your personal data, on grounds relating to your particular situation, at any time. If the controller (the Clean Hydrogen JU) is not able to demonstrate compelling legitimate grounds for the processing which override your interests, rights and freedoms, the controller will remove the personal data categories indicated in section 2.1 above.

Please note that the rights provided to data subjects are not absolute rights and may be subject to exceptions, which could apply on a case-by-case basis.

You can send your request to the Clean Hydrogen JU by post in a sealed envelope or use our “contact us” button.

*How to withdraw your consent and the consequences of doing this*

Subscribers can send an email to [Data-Protection@clean-hydrogen.europa.eu](mailto:Data-Protection@clean-hydrogen.europa.eu) expressing their withdrawal of consent. Appropriate action will be taken within a week of receiving the request.

## 7. Contact information

If you have any questions relating to this online service, or on your rights, please contact the support team operating under the responsibility of the Controller, using the following e-mail: [fchprojects@clean-hydrogen.europa.eu](mailto:fchprojects@clean-hydrogen.europa.eu).

## 8. Recourse

You have right of recourse at any time to the Data Protection Officer of the Clean Hydrogen JU ([Data-Protection@clean-hydrogen.europa.eu](mailto:Data-Protection@clean-hydrogen.europa.eu)). You have the right to submit a complaint at any time directly to the European Data Protection Supervisor:

Rue Wiertz 60 – MO 63 B-1047 Bruxelles, Belgium

Tel: +32 2 283 19 00

Fax: +32 2 283 19 50 [edps@edps.europa.eu](mailto:edps@edps.europa.eu)